



## **2019 Annual Plan Progress Report**

### **Goal 1: Increase Communication both externally and internally**

We have increased the number of community groups we have presented to throughout 2019. Additionally there is a focus on better internal communication within the organization.

### **Goal 2: Provide Quality Services**

Person centered planning has been the focus throughout the year with improvement shown across the youth and adults we serve. Our Self-advocacy group (SASSY) meets regularly and participates in various projects to increase their ability to advocate for themselves. Additionally, the number of individuals waiting for services has been drastically reduced.

### **Goal 3: Maintain Fiscal Stability**

Our 5 year financial projections are kept up to date and reviewed regularly for long-term planning purposes. Additionally, the Board reviews these projections minimally on an annual basis.

### **Goal 4: Enhance Technology**

We continue to increase the use of off the shelf technology as well as remote supports to offset the cost of services, and to increase the independence and privacy of those served. Additionally, a committee has been formed to evaluate current Board technology and to make recommendations for potential changes to hardware/software.

### **Goal 5: Provide Supports to all Providers of Service**

We have been holding quarterly provider meetings with the overall goal of increasing effectiveness of our providers. These meetings have been well attended by both agency and independent providers. Recruitment efforts have focused on working with the Clearwater COG to recruit needed providers. Additionally, information about DSP Ohio has been shared with providers so that they use this resource.